CARDHOLDER DISPUTE FORM

Thank you for contacting us regarding a dispute on your debit card. Please use this form to explain the details of your dispute. You may place additional details on the second page.

Cardholder Name	Card number	
Merchant Name	Amount	Transaction date
Please choose the ONE category that best desc	cribes your dispute:	
I did not participate or authorize this to My card is in my posses My card was lost or stole	sion	statement and SAFE/Fraud Reporting option below) nsaction.
appropriate fraud reporting option mu	st be chosen below: sserts card is lost asserts card has be dholder asserts that Cardholder asserts ghts for this issue. nce Check Jsed: Cardholder sti d on MCC 5542. rdholder asserts that tion updated to his of D, CNP): Cardholde lso be used for key- Drafts: For reason of	es MC 4837, 4840, 4847 and Visa 81, 83, 57), the (financial institution should assist with selection) en stolen he never received the card in the mail. s that he never completed an application for the card) ill has card in possession and transaction is card t an unauthorized person contacted the bank and had own. (There are no chargeback rights for this er did not authorize or participate in a mail/phone/e- entered transaction when another code does not apply. codes MC 4840 and Visa 67. Verify use based on
I do not recognize this transaction. I paid for this purchase another way, be A cash receipt Copic The credit/debit card statement where (Please note one of the above is requi This charge posted to my account twic My credit cards are sti	es of both sides of a the valid charge ap red before Vantiv c ce, but I only author	canceled check pears can assist with your dispute.) rized one purchase. The valid charge posted on
contacted the merchant and the respon	services. The expense was	t showing the difference. cted date of delivery/completion was I have
I returned (or attempted to return) the	described, poor qua merchandise on rong with the merch nerchant, such as a	lity, damaged, or unsuitable for the purpose intended I have contacted the merchant and their nandise on the second page of the form, and include tracking number.)

I	have returned (or attempted to return) merchandise to the merchant. I did not receive a credit slip because
p	policy, and their response to the return was
	cancelled the transaction with the merchant on I was/ was not (circle one) informed of the merchant's cancellation policy, I have contacted the merchant and the response to the cancellation was
(Please include any contracts or correspondence to and from the merchant,)
(cancelled the hotel reservation on My cancellation number is If no cancellation number was provided, please provide a telephone statement showing the cancellation call to he merchant.)
	NOTE: Please provide a detailed explanation of the above dispute.
ardhol	lder Signature Date